

# **Admission Process**

Admission process starts when the college receive a Student Application request. Applications can be made by Students (via public portal) and by College Administrator (via Offer manage tab). Once application is received, Admin can commence the Admission process by going to **RTO Manager > Offers > Offers Manage.** 

Admission Process in RTOManager has an easy step by step process as shown below:



Hon	1e View D	loc Adri		Staff U	sers (	Courses	Timetable	Teacher	Offers	Student	Compliance	Communication	Marketing	CRM	Accounts R	eports						
Appl	y Online by A	dmin Off	ers Mar	nage App	ply Short (	Course G	enerate Invoi	ce Offer M	ailing List													
	Applica	nt List																				
Se	lect applicatio So 11 students, No o	earch by:	All (Excl d/First/L	uding Not S .ast	Submitted)	) •	All Cam	ipus 🔻	sea	rch											View Rows: 20	•
ID I	Date Applied	Applicant	Name	NickName	Agent		Course Ap	oplied						Ste	udy Period	Status	COE	Student ID	Reserve Id	Action		
24 1	3/03/2017	Tyrion Lan	aster	Tyrion	WebSutr	ra Technolog	y CHC50113	3 : Diploma of	Early Child	lhood Educ	cation and Care	(Attempt 1) On Carr	npus: CRICOS car	mpus 27	/03/2017 - 25/03/20	18 New Application Request				🗟 🛠 🥝	ه 🍐 🝰 🎍 🗠	<b>~</b>
23 (	2/03/2017	Jon Snow			WebSutr	ra Technolog	y BSB50607	: Diploma of	Human Re	sources M	lanagement (Atte	empt 1) On Campus	CRICOS campu	IS 13	/02/2017 - 11/02/20	18 ReConsider	NA		STD2017000	2 🔍 🗶 🥝	۵ 🕹 👌 🌜	~
lcons	Description:   	Preview th Reject this Generate /	e offer let applicatie Agent Pa	ter before ap on yment Invoice	proval   🔮   🕄 =   📝	Approve the o Delete the ap Document Ch	offer letter   oplied course   hecklist	× View/Edit th ♦ Download C	is application Offer Letter	detail   🔒 F	Pending this offer le Add COE No. for thi	itter   🚰 Reconside	r this application Student ID									

- Search Application status by using filters and click **Search**.
- Check the applicants with **New Application request** status.





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• to start with the Admission process, click on the following actions:

#### 1. View and Edit Application

This function allows admin to view and edit new application requests received via the online portal. Here, you will see the list of new application requests and allows you to manage the application process. Users may be able to search applicants using the search button. To perform this function, follow the instructions below:

																	<u>_</u>	Opuates
Home View Doc	Admin Sta	ff Users	Courses	Timetable Teacher	Offers Studen	t Compliance	Communication	Marketing	CRM	Accounts	Reports							
Apply Online by Admin	Offers Manag	e   Apply S	hort Course   G	enerate Invoice   Offe	r Mailing List													
Applicant L Select application sta Search	List atus: All (Excludi h by: Id/First/Las	ng Not Subm	itted) 🔻	All Campus	▼ (search)												View Rows:	20 🔻
ID Date Applied A	onlicant Namo	NickNamo	Agent	Course Applied					Stu	dy Dariod	Statu	• 0	0E	Student ID		tion		
ib bate Applied A	opplicant Name	Mickiname	Agent	Course Applied					310	ay Ferrou	Juiu	° C	UL	Student ID	Coorte la Au			
1358 16/03/2017 Jo	ohn Doe	Jane	Training College	e BIT : Bachelor of Info	ormation Technology (A	Attempt: 1) On Cam	pus: Sydney Campus	5	06/0	12/2017 - 02/0	2/2020 New Applic Requ	ation est			đ	. 🔀 🎯 🎰	⅔ ä ó ∨	2
1357 10/03/2017 Y	ordan Smiths		Training College	e BSB50207 : Diploma	of Business (Attempt:	1) On Campus: Syd	iney Campus		06/0	13/2017 - 03/09	9/2017 New Applic	ation			2	. 🗶 🕝 🖄	n <u>a</u> 6 de ≺	¢

1. On your RTO Manager, Click Offers > Offer Manage.

2. The page will show list of all applicants and application submitted. You may filter your search using the **Search** button.

3. On the right hand side, you will see different actions you can use to manage applications. To click this icon

 $^{
m J}$  to view and edit application details. This page includes











Custom Field Details				
Course Details-	nal Details			Offer Details
Additional Fee: 500.00	ARN:	Enter value	ō	No other details found
Study Mode: Select item V	Concession:	Yes	ō	
consu	nsultant name: 🕞	-	G	
Drivin	ving License#:	-	ō	
Secur	curity License:	-	ō	
Additional Service Request				
🔒 No service data found				
Offer ID: 1358				
OSHC: Not Requested				
Disability: No				
Contact Details: Contact Type: Emergency				
Contact Name: TBA				
Address TBA				
Phone: TBA				
Email:				
How did you first hear about us? (Lead Source): Website				
Please provide more details (Know From): friend				
VET Fee Help Information-				
VET course of study: BIT: Bachelor of Infor	formation Techno	blogy		40
Citizenship Code:				
Student Status Code:				
Do you have, or have you had, a VET FEE-HELP and/or a FEE-HELP debt?				
TFN:				

4. Users can also add a course clicking the course icon. This page contains information that needs to be filled in which includes name of course to apply, intake year, start dates and other payment information.

Add New Co	ourse for Mr. John Doe						Profi	le Course Document Checklist Comm	Email Close
Add New Student Course	e Offer		Ott	her Details		、 、			
Offer ID:	: 1358		] [	Additional Fee: 500.00		]			
Apply through agency:	Training College			mode of delivery:					
Campus:	Sydney Campus V			Study Mode: 🔲 🗍 – Sele	ect item - 🔻				
Placement manager:	-Not specified	•				)			
Course manager:	-Not specified	-							
Course type:	ELICOS								
Course to apply:	91459NSW: Certificate IV in English For Aca	ademic Purpos	es 🔻						
Intake year:	2013 V								
Preferred intake date:	01/01/2013 ▼								
Start date:	01/01/2013								
No. of weeks	10 weeks								
Study Reason:	@@ -Not specified	•							
Status:	New Application Request								
Enrolment fee:	: S*								
Course normal fee:	\$300.00/week								
Tuition charged fee:	3000.00								
Up front/initial fee	0.00								
Offer leaved Date									
Application Request									
Special condition	(Add New) (Reset)								
List of courses applied for	r by student in this offer ID: 1358	Attompt	Campue	Intako Dato	Study Darlad	Course Longth	Tuition For	Statue	Action
Course		Attempt	Campus	intdke Date	Study Period	Course Length	ruition Feé	status	Action

5. Users can check documents that has been uploaded by applicant by clicking the document icon





This lets the admin check the documents sent. If student sent the documents via email or post, admin can upload the document clicking the **Upload** button.

Application Document Upload Page for Offer ID: 1358 (John Doe)				Polis Court Courts Court Log
				Order by: Name  V Ascending  V
East directory				
Name	Size	Extension	Last Modified	Action
a	0 bytes	RootDir	16/03/2017 3:38:52 PM	
Application	0 bytes	Dir	16/03/2017 3:35:52 PM	
Offer	0 bytes	Dir	16/03/2017 3:38:52 PM	
temp_student_2017316153551.pdf	154.06 KB	.pdf	16/03/2017 3:35:51 PM	20
tons Deposition   <sup>™</sup> Clois to nove one directory up   <sup>™</sup> Revene feaffooler   <sup>™</sup> Deales file holder (Create Folder) Choose File No file chosen (Croose File No file chosen				

6. To ensure that all mandatory documents are received prior to offer approval, users can verify by clicking the

Checklist button <sup>Checklist</sup>. Once verified, Admin can tick the approved box located on the left hand side of the list and **type in comment** (if any). Admin can also upload the file by clicking **Choose File** tab located on the right hand the side of the list. Once all information is verified, tick **Update Checklist**.

💻 Appl	Application Tracking for Offer:1358													
Cocument Checklist Document Type: All														
Document	t Checklist	December 1 Transition	0.1.1.		0	Description		Local Character of Pro-						
Approved	Document Name	Document Type/Stage	Origin	Last Updated	Compulsory	Provided	Comment	Last Checked By						
	IELTS	In_Application	Overseas Student in Australia						Choose File No file chosen					
	Enrolment Form	In_Application	Overseas Student in Australia						Choose File No file chosen					
	Photo ID	In_Application	Overseas Student in Australia						Choose File No file chosen					
	Citizenship	In_Application	Overseas Student in Australia						Choose File No file chosen					
(Update Checkligt)														
_														

Once checklist is updated, system will advise that document checklist has been updated successfully ( as shown below).

💻 Applic	ation Tracking t	for Offer:1358							Profile Course Document Checklist Communications Log				
Document Ch	ecklist Document Type:	All •											
Document (	hecklist												
Approved	Document Name	Document Type/Stage	Origin	Last Updated	Compulsory	Provided	Comment	Last Checked By					
	IELTS	In_Application	Overseas Student in Australia			×.		AA Trainer(Trainer)	Choose File No file chosen				
	Enrolment Form	In_Application	Overseas Student in Australia			1		AA Trainer(Trainer)	Choose File No file chosen				
	Photo ID	In_Application	Overseas Student in Australia			×.		AA Trainer(Trainer)	Choose File No file chosen				
	Citizenship	In_Application	Overseas Student in Australia			×.		AA Trainer(Trainer)	Choose File No file chosen				
Update Chec	Solutioning         In Application         Over sees subject in Avaluated           Upgate Checkling)         Occument Checkling has been updated successfully.												

7. Users can also record all communication exchanges between applicant and college by clicking the Comm Log







Application Tracking for Offer:1358	Profie Course Document Checklist Comm Email Close
CategoryType [General • Status: Informal • Stow to Agent: • Tes % No (Add Communication @ Offer communication log for : 1333 • No Communication log for and	









9. Once Offer letter has been checked, verified and sent, you may close this function by closing this window







## 2. Preview Offer Letter

• Click this to **preview Offer Letter**. The letter will open in a new page and it includes information the college's offer letter with course information, schedule of fees which includes tuition fee and other miscellaneous charges, Payment schedule, college bank details and available modes of payment.

Note: The letter of offer is issued provisionally only and subject to student acceptance and payment of fees.







Letter of Offer

Date: 20/03/2017

Offer Reference: 24

Mr. Tyrion Lancaster 184 Bourke Alexandria NSW, 2015

Dear Mr. Tyrion

Thank you for your application to study at WebSutra Technology. We are pleased to provide you an offer to study as an international student as per the course and fees details outlined below.

Sumame	Lancaster
Given name	Tyrion
Gender	Male
Date of birth	13/03/1997
Citizenship	Australian
Identification No	123GOT45

Course	Cricos Code	Study Period	Duration	Tuition Fee	First Instalment
CHC50113: Diploma of Early Childhood Education and Care	081612B	27/03/2017 - 25/03/2018	52 week(s)	\$10,000.00	\$1,500.00

The letter of offer is issued provisionally only; it is subject to student acceptance and payment of fees.

Payment of fees and associated charges are as follows:

Enrolment fee	\$200.00
Total tuition fee	\$10,000.00
First instalment	\$1,500.00
Material fee	\$0.00
Overseas Student Health Cover	\$0.00
Miscellaneous fees	\$0.00
Total fee due	\$1,700.00
Special condition	





#### Payment Schedule

COURSE	FEE NAME	AMOUNT	DUE DATE
Total fee due to pay now	All upfront + enrolment + material + oshc + miscellaneous fees	\$1,700.00	NOW
CHC50113	Fee Instalment 1	\$354.17	27/03/2017
CHC50113	Fee Instalment 2	\$354.17	03/04/2017
CHC50113	Fee Instalment 3	\$354.17	03/04/2017
CHC50113	Fee Instalment 4	\$354.17	03/04/2017
CHC50113	Fee Instalment 5	\$354.17	03/04/2017
CHC50113	Fee Instalment 6	\$354.17	03/04/2017
CHC50113	Fee Instalment 7	\$354.17	03/04/2017
CHC50113	Fee Instalment 8	\$354.17	03/04/2017
CHC50113	Fee Instalment 9	\$354.17	03/04/2017
CHC50113	Fee Instalment 10	\$354.17	03/04/2017
CHC50113	Fee Instalment 11	\$354.17	03/04/2017
CHC50113	Fee Instalment 12	\$354.17	03/04/2017
CHC50113	Fee Instalment 13	\$354.17	03/04/2017
CHC50113	Fee Instalment 14	\$354.17	03/04/2017
CHC50113	Fee Instalment 15	\$354.17	03/04/2017
CHC50113	Fee Instalment 16	\$354.17	03/04/2017
CHC50113	Fee Instalment 17	\$354.17	03/04/2017
CHC50113	Fee Instalment 18	\$354.17	03/04/2017
CHC50113	Fee Instalment 19	\$354.17	03/04/2017
CHC50113	Fee Instalment 20	\$354.17	03/04/2017
CHC50113	Fee Instalment 21	\$354.17	03/04/2017
CHC50113	Fee Instalment 22	\$354.17	03/04/2017
CHC50113	Fee Instalment 23	\$354.17	03/04/2017
CHC50113	Fee Instalment 24	\$354.17	03/04/2017

Payment can be made by telegraphic transfer, cash, cheque or direct deposit into the College bank account.

The College bank details are as follows:

Account name:	ТВА
Bank Name:	ТВА
Bank address	
Branch Number (BSB):	ТВА
Account Number:	ТВА
SWIFT code:	

We are looking forward to welcoming you to Training College

Yours sincerely,





# 3. Approve Offer letter

Once student information has been reviewed and verified, click the green check icon  $\checkmark$  to approve offer letter. Note that student's status has been changed from **New Application Request** to **Offered** status.

<b>=</b> 2	ll students. 1	Vo of Records:	2														
ID	Date Appli	ed Applicar	nt Name	NickName	Agent	Course Applied			St	udy Period	Status	COE	Student ID	Reserve Id	Action		
24	13/03/2017	Tyrion La	incaster	Tyrion	VebSutra Technology	CHC50113 : Diploma of Early Childhood Education and Ca	re (Attempt: 1) On C	Campus: CRIC	OS campus 27	/03/2017 - 25/03/2018	Offered				单 🗙 🥝 🖻 🛛	6 🎩 🕰 🙆 t	🖹 \$ 🍐 🖌
23	02/03/2017	Jon Snov	v		VebSutra Technology	B\$B50607 : Diploma of Human Resources Management (	Attempt: 1) On Cam	pus: CRICOS d	campus 13	/02/2017 - 11/02/2018	ReConsider	NA		STD20170002	Re Approve the off	er letter	
															The Approve the on	erietter	
_							-										
10 04	n Applied Applicant	Nome NickNeme Ager	1 (	Course Applied		Study Period Status COE Student ID Reserve II Act	00										
24 13	030017 Tyrion Lan	caster Tyron Webl	Sulta Technology (	(HC50113) Diploma of E	ly Childhood Education and Care (Allempt	1) On Campus CRIDOS campus 27/05/2017 - 20/03/2019 ex Application Request	X 0 1 % & 6 V										
🗐 Ali	students. No of I	Records: 2															
ID D	ate Applied A	pplicant Name	NickName	Agent	Course Applied		Story Period	Status COE	Student ID Reser	veld Action							
24 1	(03/2017 T)	rion Lancaster	Tyrion	WebSutra Techn	logy CHC50113 : Diploma o	Farly Childhood Education and Care (Attempt: 1) On Campus: CRICOS campus	27/03/2017	Offered		单 🗙 📀 🖻 🕻	4460	\$ 🤞	<b>v</b>				
23 0	03/2017 Ja	on Snow		WebSutra Techn	logy BSB50607 : Diploma o	f Human Resources Management (Attempt: 1) On Campus: CRICOS campus	13/02/2017 - 11/02/2018	ReConsider NA	STD20	0170002	<u>é é 🗸</u>						
										Re Approve the one							

#### 4. Send Email

Once Offer letter has been approved, Administrator may send the email to the student, by clicking the send email icon.





Application	Tracking for Offer:24	Profile Course	Document Checklis	t Comm Em	ail Close
Send Email					
Course Applied List:	CHC50113: Diploma of Early Childhood Education and Care (Attempt 1) •				
Agent Name:	WebSutra Technology				
From:	Me : manna.manlago@meshedgroup.com.au 🔹				
Send To:	Student ◎ Agent ◎ Both				
To:	manna.manlago@meshedgroup.com.au				
CC:					
BCC:	rowse multiple emails separated by commit (email), emails and a commit of the second se				
	Provide multiple emails separated by comma (email1, email2,)				
Template Type:	Student •				
Email Template:	No Template Found •				
Subject:					
	🔋 Paragraph 🔻 Font 🔻 Size 🔻 Color 🔹 📥 Highlight 💌 🚄 B Z 🗓 abs x' x,				
	2. 钟 Ø 手 吾 吾 吾 吾 吾 吾 吾 吾 吾 吾 吾 a a a x > ? ? ④ J J ??   Symbols ▼ 📓				
Body:	Med Design □ HTML				
Attach More File File 1: [ File 3: [ File 4: ] File 4: [ S	Affach Bludent Payment Invoice         Affach Offic Latter         Choose File       No file chosen         Add to Offic communication Log         Send				

#### 5. Reserve Student ID

This function allows you to reserve an ID for the student while waiting for offer process to be finalised -e.g.Payment has been made and compulsory documents has been verified and submitted. To perform this action, follow the instructions below:

- Click the **Reserve student ID** icon a pop up box will appear to allow you to generate Reserve ID. You can also check the suggested reserve ID by clicking **Check Available** link.
- Click Reserve Now to generate Student ID.

	students. No	of Records: 2										
ID D	te Applied	Applicant Name	NickName	Agent	Course Applied		Study Period	Status	COE	Student ID	Reserve Id	Action
<b>24</b> 13	/03/2017	Tyrion Lancaster	Tyrion	WebSutra Technology	CHC50113 : Diploma of Early Childhood Education and Care (Attempt: 1) On Camp	us: CRICOS campus	27/03/2017 - 25/03/2018	Offered				
Ge	nerate F	Reserve ID				i		_	_			
		Offer ID:	1358									
	Suggeste	d Reserve ID:	201700	09	Check Available?							
			Reserve	e Now								
	7 To cle	ar/remove e	kisting R	eserve ID, pleas	e remove the value in TextBox and Click 'Reserve Now'.							
$ \subseteq $						I						

Note: Reserve ID no will be shown on the Reserve ID column list.





# 6. Add CoE<sup>1</sup>

This icon allows you to enter CoE number for the student once students have submitted compulsory documents and tuition fee payment has been made. CoE number can be generated from the Government's <u>PRISMS</u> system. To perform this action, follow the instructions below:

	•	Click th	nis icon	ō	to add CoE	number to the off	er letter.					
ID	Date Applied	Applicant Name	NickName Age	ent	Course Applied			Study Period	Status	COE	Student ID Reserve Id Action	
1358	16/03/2017	John Doe	Jane Trai	ining College	BIT : Bachelor of Information 1	Fechnology (Attempt: 1) On Campus: Sydney Can	npus	13/02/2017 - 02/02/2	020 Offered		20170009  单 🗡 🥝	ා 👌 🕹 🕹 🕾 💧 🗸
					Add Coe Num Check if COE Enter Coe No: Select COE: (Add Coe)	ber to Application: 1358 and Cours Not Applicable 	se: BIT (Attempt:					

- Enter Coe No. on the field provided and upload the file.
- Click Add CoE to save.

Note: CoE number will be displayed on the CoE column.

	nor ennormer r	10 07 X0007 00. 20									
ID	Date Ap	blied Applicant Name	NickName	Agent	Course Applied	Study Period	Status	COE	Student ID	Reserve Id	Action
13	58 16/03/20	17 John Doe	Jane	Training College	BIT : Bachelor of Information Technology (Attempt: 1) On Campus: Sydney Campus	13/02/2017 - 02/02/2020	Offered	COE777		20170009	💩 X 🛛 🗠 👌 🏖 🕹 🗎 🕈 🔞



<sup>&</sup>lt;sup>1</sup> CoE stands for Confirmation of Enrolment.



## 7. Generate Student ID

You can generate the student ID by clicking the Generate Student ID icon found on the action tab

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Click the icon

#### 8. Pend Offer Letter

This icon allows you to pend Offer Letter. Pending Offer letter can be due to different factors e.g. Students have not paid the relevant fees on due date, or students' inability to send compulsory documents necessary to complete admission process.

1. To pend Offer letter, click the lock icon	1	
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1357 10/03/2017	Yordan Smiths	Training College BSB50207 : Diploma of Business (Attempt: 1) On Campus: Sydney Campus	06/03/2017 - 03/09/2017 New Application Request	ि 🛠 🛛 🗠 🕹 🔝 🌢 🖌
2. The I the stuc	ock icon lents.	ill change to 오 which allow admin to re	eject the application if requiren	nents are not met by



